

Quality Policy

1. The primary goal of PHA is to meet the requirements of our shareholders and customers.
2. Safety for health, life, and the environment is an important concern for us.
3. The quality of our services ensures the trust of our customers and employees and is therefore the essential basis for the existence of our company.
4. The quality of our business activities is continuously monitored, and the experiences gained are promptly incorporated into the improvement of wood procurement.
5. In wood procurement, PHA is guided by the principles of sustainable forest management and the preservation of biodiversity. This is reflected in the promotion of credible forest certifications. Due to the availability of wood from certified forests, the principles of PEFC and FSC and their implementation are consistently pursued. PHA strictly adheres to the laws and regulations of the countries of origin in its operations.
6. Timber procurement is organized in such a way that the origin of the wood can always be traced. For the procurement of imported wood, it is essential for us that suppliers comply with local laws, regulations, and provisions and can provide proof of the origin of the delivered wood.
7. By sourcing industrial wood from thinning operations as well as a by-product of final harvesting, we contribute to stabilizing and improving the preservation status of forests and to improving the CO₂ balance when using wood.
8. The transportation logistics are designed to contribute to an environmentally friendly overall solution.
9. We promote environmental awareness among our employees and suppliers and encourage them to use resources responsibly.
10. The PHA is committed to continuously improving all quality-relevant activities.

The quality policy is published internally at all levels of the company. All managers and employees of PHA are encouraged to act according to its criteria. External communication of our quality policy (suppliers, service providers, customers) is done via the website, notice boards in the offices, or upon request. The quality and environmental policy is regularly reviewed for its relevance (management review) and adjusted if necessary.